

Annual Report and Annual Accounts 2019- 2020 Easy-read version

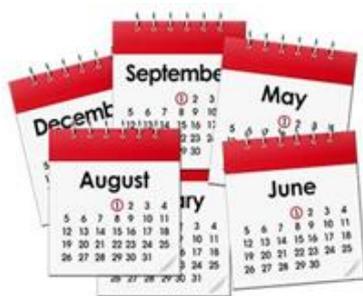


Quality Statement

This paper tells you about the care you will get if you have to visit East Suffolk and North Essex NHS Foundation Trust (ESNEFT), which runs Ipswich, Colchester and local community hospitals.



My name is Nick Hulme and I am in charge of ESNEFT. I'm happy to present our annual report for 2019/20.



This paper tells you about ESNEFT's services over the year.

What we did last year and what we plan to do next year.



This paper tells you how we make sure we look after our patients. We also spoke to people who use ESNEFT to write this paper.

Valuing our staff

We recognise the contribution our staff and volunteers make to the ESNEFT. We want to have happy staff.



We give awards to staff nominated for their outstanding work.



Tom Fleetwood is the Freedom to Speak Up Guardian for ESNEFT. Staff who are worried about work can speak to a member of staff called the Freedom to Speak Up Guardian.



Every year staff fill out a survey which asks questions about work and how they feel about working for ESNEFT. Over half of staff would recommend ESNEFT as a place to work, most are happy with the standard of care. Most thought care of patients is a priority.

How we spend our money

We need to spend money to keep the hospital open.

The money comes from the government.



We spent £1.6 million on working with experts who worked in other places. We use these experts when we don't have people with these skills who already work for us.



ESNEFT's accounts for 2019/20 showed we made a loss of £1.3 million.



We have made plans for ESNEFT to make sure it only spends the money it is given next year - this is called 'breaking even'.

The Care Quality Commission (CQC)

The CQC are in charge of making sure ESNEFT do a good job, they inspect the hospital and tell us what they want us to change.



The CQC makes sure that ESNEFT does what it should do to keep local people safe.

They make sure people are safe in hospital.

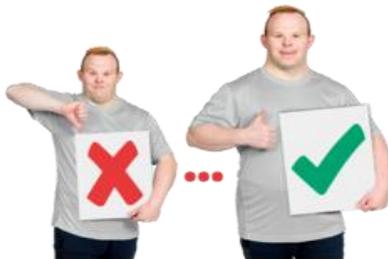
ESNEFT was inspected in June and July 2019.



ESNEFT was told we 'require improvement'



ESNEFT has to tell the Care Quality Commission how it is making things better for staff and patients.



Risk management

We want to make sure everyone that comes to hospital is safe this is called risk management.



All of our staff are trained to keep themselves and other people safe. This ensures we keep people and all buildings safe.



If something goes wrong we call this an incident and this is investigated to make sure it doesn't happen again.



Your information is important and we want to keep it safe.

All staff have training once a year to make sure they know how to keep your information safe.

Who has read our report and accounts?

Its important people from outside ESNEFT look at our annual report .

These are called Auditors.



We have to ask people called auditors to look through this report to make sure what we have said in it is true, and that we have spent our money fairly.



Staff and the public can be members of ESNEFT and they can help the Trust to decide what it wants to do in the future.



We currently have 10,694 public members and 10,374 staff members.

We have a Council of Governors who help with this work. The Council of Governors make sure ESNEFT does what it says it will do.

The ESNEFT Board

Executive Directors



Angela Tillett
Chief Medical Officer



Nick Hulme
Chief Executive



Neill Moloney
Managing Director



Melissa Dowdeswell
Interim Chief Nurse



Adrian Marr
Director of Finance



Shane Gordon
Director of Strategy,
Research and Innovation



Mike Meers
Director of Information
Communication and Technology

Non-Executive Directors



Helen Taylor
Chair



Carole Taylor-Brown
Senior Independent Director
Deputy Chair



Hussein Khatib



Richard Spencer



Richard Youngs



Eddie Bloomfield



Diane Leacock



Elaine Noske